

Course: BIT_3414_60476_202106: Operations & Supply Chain Mgt-BIT_3414_60476_202106

Instructor: Duygu Pamukcu *

Response Rate: 41/43 (95.35 %)

1 - Please indicate the extent to which you agree or disagree with each of the following statements:

1A - The instructor was well prepared.

Duygu Pamukcu

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
Strongly disagree	(1)	0	0.00%		5.63	5.45	5.41	6.00	355	5.41	0.93	6.00
Disagree	(2)	0	0.00%									
Somewhat disagree	(3)	0	0.00%									
Somewhat agree	(4)	2	4.88%									
Agree	(5)	11	26.83%									
Strongly agree	(6)	28	68.29%									
					0	25	50	100	Question	College	Department	
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
41/43 (95.35%)	5.63	0.58	6.00	680	5.45	0.86	6.00	355	5.41	0.93	6.00	

1 - Please indicate the extent to which you agree or disagree with each of the following statements:

1B - The instructor presented the subject matter clearly.

Duygu Pamukcu

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
Strongly disagree	(1)	0	0.00%		5.56	5.33	5.29	6.00	354	5.29	1.06	6.00
Disagree	(2)	0	0.00%									
Somewhat disagree	(3)	1	2.44%									
Somewhat agree	(4)	3	7.32%									
Agree	(5)	9	21.95%									
Strongly agree	(6)	28	68.29%									
					0	25	50	100	Question	College	Department	
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
41/43 (95.35%)	5.56	0.74	6.00	677	5.33	1.00	6.00	354	5.29	1.06	6.00	

1 - Please indicate the extent to which you agree or disagree with each of the following statements:

1C - The instructor provided feedback intended to improve my course performance.

Duygu Pamukcu

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
Strongly disagree	(1)	0	0.00%		5.59	5.30	5.27	6.00	352	5.27	1.12	6.00
Disagree	(2)	0	0.00%									
Somewhat disagree	(3)	0	0.00%									
Somewhat agree	(4)	3	7.32%									
Agree	(5)	11	26.83%									
Strongly agree	(6)	27	65.85%									
					0	25	50	100	Question	College	Department	
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
41/43 (95.35%)	5.59	0.63	6.00	676	5.30	1.08	6.00	352	5.27	1.12	6.00	

Summer I 2021 VT Student Perceptions of Teaching (SPOT)

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1 - Please indicate the extent to which you agree or disagree with each of the following statements:

1D - The instructor fostered an atmosphere of mutual respect.

Duygu Pamukcu

Response Option	Weight	Frequency	Percent	Percent Responses	Means										
Strongly disagree	(1)	0	0.00%		5.73	5.55	5.52								
Disagree	(2)	0	0.00%		Question	College	Department								
Somewhat disagree	(3)	0	0.00%		Mean	STD	Median	Department	Mean	STD	Median				
Somewhat agree	(4)	1	2.50%		Mean	STD	Median	Department	Mean	STD	Median				
Agree	(5)	9	22.50%		Mean	STD	Median	Department	Mean	STD	Median				
Strongly agree	(6)	30	75.00%		Mean	STD	Median	Department	Mean	STD	Median				
Response Rate Mean STD Median College Mean STD Median Department Mean STD Median															
40/43 (93.02%)					5.73	0.51	6.00	678	5.55	0.81	6.00	353	5.52	0.84	6.00

1 - Please indicate the extent to which you agree or disagree with each of the following statements:

1E - Overall, the instructor's teaching was effective.

Duygu Pamukcu

Response Option	Weight	Frequency	Percent	Percent Responses	Means										
Strongly disagree	(1)	0	0.00%		5.58	5.33	5.24								
Disagree	(2)	0	0.00%		Question	College	Department								
Somewhat disagree	(3)	0	0.00%		Mean	STD	Median	Department	Mean	STD	Median				
Somewhat agree	(4)	3	7.50%		Mean	STD	Median	Department	Mean	STD	Median				
Agree	(5)	11	27.50%		Mean	STD	Median	Department	Mean	STD	Median				
Strongly agree	(6)	26	65.00%		Mean	STD	Median	Department	Mean	STD	Median				
Response Rate Mean STD Median College Mean STD Median Department Mean STD Median															
40/43 (93.02%)					5.58	0.64	6.00	672	5.33	1.02	6.00	353	5.24	1.12	6.00

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Response Rate: 41/43 (95.35 %)

2 - 2A - What did the instructor do that most helped in your learning?

Duygu Pamukcu

Response Rate 30/43 (69.77%)

- Providing countless opportunities to improve upon mistakes by holding consistent office hours, specific feedback, and positive reinforcement.
- Made me feel safe and comfortable in this teaching environment. Gave enough time for assignments, and overall was very welcoming and sweet. Any time there was ever an issue she responded within minutes to see what she could do to help.
- Her office hours were very effective for me.
- Provided PowerPoints with video lectures
- Sometimes I emailed her during 10pm and she even replied me in 15 minutes.
- Videos very helpful
- She was willing to help when asked questions.
- Homework assignments
- The instructor gave very clear explanations on the backgrounds of each module and provided step by step examples of how to complete problems.
- The instructor provided a consistent work requirement and deadlines which gave me structure and organization to succeed in the class and learn.
- The lecture videos helped a ton. Also the assignments helped prepare myself for the quiz.
- giving some step-by-step examples in the videos
- answered emails fast and was willing to go the extra mile to help out a student.
- Always was available for assistance.
- The instructor listened to what would help us most and added the PowerPoint sides onto our canvas page so we could take better notes. She also allowed us to start working with each other and submitting one homework assignment with all our names on it to help us better collaborate with each other.
- flexible timing
- Duygu worked through the graphs and tables very carefully and specifically which made it very easy to understand and pick up.
- she was well prepared
- Professor Pamukcu was very helpful when it came to getting extra assistance outside of class! She made it clear that she wanted us to feel good while taking this course, and not add stress or anxiety or anything. She was happy to help during office hours any time and never made us feel like we were being a burden!
- She was very helpful during office hours! Sometimes, during the lecture videos it was hard to understand the topic she was explaining and office hours was a great place to reinforce those concepts.
- Very good at responding to emails and is very flexible with helping students out which is a really big help during the summer when most of us are working full time jobs or internships
- Provided examples of how to solve problems.
- Uploaded videos and powerpoints so we could have more than one way of learning the information.
- Ms. Pamukcu was extremely effective in her teaching in the videos and was always easy to reach
- Slides and videos were helpful
- Posted both recordings of going through slides and the slides themselves
- This instructor was by far one of the best I have had at Virginia Tech thus far. The presentation and lecture slides were very easy to follow and were easy to grasp the information from. I also really appreciated how she went out of her way in order to help the student succeed. She helps in any possible way she can and truly cares about each student!
- I liked that she forced us to learn the material by not offering answers to the homeworks until after we turned them in, but that she did eventually provide the solutions, so I could learn how to rework problems. I also liked the thorough examples relevant to the graded materials.
- Made the lectures simple and effective.
- Held office hours, always kept us well-informed via email

3 - Please indicate the extent to which you agree or disagree with each of the following statements:

3A - I have a deeper understanding of the subject matter as a result of this course.

Response Option	Weight	Frequency	Percent	Percent Responses	Means						
Strongly disagree	(1)	0	0.00%		5.54	5.30	5.15				
Disagree	(2)	0	0.00%								
Somewhat disagree	(3)	0	0.00%								
Somewhat agree	(4)	2	4.88%								
Agree	(5)	15	36.59%								
Strongly agree	(6)	24	58.54%								
					Question	College	Department				
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median
41/43 (95.35%)	5.54	0.60	6.00	616	5.30	0.96	6.00	291	5.15	1.09	5.00

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Response Rate: 41/43 (95.35 %)

3 - Please indicate the extent to which you agree or disagree with each of the following statements:

3B - My interest in the subject matter was stimulated by this course.

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
Strongly disagree	(1)	0	0.00%									
Disagree	(2)	0	0.00%									
Somewhat disagree	(3)	1	2.44%									
Somewhat agree	(4)	8	19.51%	█								
Agree	(5)	12	29.27%	█								
Strongly agree	(6)	20	48.78%	█								
					0	25	50	100	Question	College	Department	
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
41/43 (95.35%)	5.24	0.86	5.00	614	5.01	1.19	5.00	290	4.86	1.28	5.00	

4 - 4A - What could you have done to be a better learner?

Response Rate 29/43 (67.44%)

- Prepare a little bit more for the weekly quizzes, I would sometimes be caught off guard by the level of difficulty due to my ill preparation.
- maybe spend more time on the class but I am also taking two other classes right now and they are very difficult.
- I could have read more of the book.
- Worked on more practice problems
- practice more exercises
- I could have made an effort to go to more office hours.
- Nothing
- Studied more.
- I could have interacted more with classmates on the work to get a better understanding.
- N/A
- go over the problems that I did wrong in the test.
- Managed my time better to study more.
- I could have taken more notes from the text, even though the material was very dense.
- take face to face classes
- I think if i read and watched more of the supplemental materials.
- planned out my weeks a little better
- I think I was able to do pretty well in terms of learning throughout this course. Of course I could always have spent even more time studying, but I am proud of myself for doing the best I could!
- I could have looked at the supplemental material a bit more closely.
- office hours and reached out to classmates more
- N/a
- Type more notes.
- Read more on each of the modules
- Dedicated more time to studying
- spend more time studying
- I have done very well in this class, but probably could have finished my assignments a little earlier.
- Personally, it would have benefited me to start work on the modules earlier in the week as opposed to Wednesday or Thursday. I also realize now that I should have reviewed the past week's module each consecutive week to ensure overall retainment of comprehension.
- Made more efficient and neater notes.
- Studied more for the final.
- I could have attended more office hours and truly got help with the matters which I struggled with.

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5 - 5A - Please add any additional comments regarding the course and/or instructor here:

Duygu Pamukcu

Response Rate 19/43 (44.19%)

- Great instructor, she has made the course concise and easy to follow.
- Absolutely look up to this professor. She is a wonder.
- She was very nice and very ready to help with anything.
- n/a
- Overall a conscientious instructor.
- The instructor is very kind, fair, respectful, and clearly wants her students to succeed and learn the material well. She is efficiently thorough with her teachings and explanations, while still allowing the students to challenge themselves and apply what they've learned through their course work.
- The course was well organized and the instructor was clear and helpful to me.
- The only down side of this class was that the quiz was due Friday. I believe the quiz should be due Sunday as the assignments and everything need to be completed before the quiz. Even know the assignment had a Sunday deadline if you couldn't do the problems you would fail the quiz. Also have the assignment due Friday and the quiz Sunday it could allow you to release an answer sheet for the assignments Saturday morning. I didn't like not being able to check my assignments until after I've taken the quiz because how do I know what my assignment answers are If I did them Wrong and then I'm just going to do the quiz wrong as well.
- Having a fully online class with such a high level of complicity is an extreme challenge. I think having in at least zoom classes along with the recording would help students greatly.
- She is great
- Thank you for all of your help!
- I don't know if this would be possible for this class, but at times during the 6 weeks I was more available than others to work through the material. I wish all of the material for the class was available at the beginning so we could truly work at our own pace throughout the summer.
- Great professor especially for her first class and seemed she really respected us which is more than i can say for some teachers I have had
- Very easily approachable, willing to help, and a good teacher.
- She was extremely well prepared, taught effectively and efficiently, described topics clearly, and was easily approachable
- none
- The instructor is absolutely wonderful and is very great at what she does!
- I believe the professor was perhaps one of the best I've had in terms of grading fairness and understanding of student's situations. These factors allowed me to focus more on the material rather than constantly scrambling to cover deadlines and due dates.
- Great instructor.

6 - 6A - How would you rate the physical environment in which you took this class based upon your ability to see, hear, concentrate, and participate?

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
Very Bad	(1)	0	0.00%		5.25	5.22	5.11					
Bad	(2)	0	0.00%		Question	College	Department					
Poor	(3)	2	5.00%		Mean	STD	Median	Department	Mean	STD	Median	
Fair	(4)	6	15.00%		5.00	286	5.11	0.90	5.00			
Good	(5)	12	30.00%		609	5.22	0.85					
Very Good	(6)	20	50.00%									
					0	25	50	100				
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
40/43 (93.02%)	5.25	0.90	5.50	609	5.22	0.85	5.00	286	5.11	0.90	5.00	

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7 - 7A - Please add any comments about the physical environment here:

Response Rate	16/43 (37.21%)
<ul style="list-style-type: none"> • Only with the class being virtual did I struggle a little with the physical environment, its not my favorite, • I could hear and see well but at times it was hard to concentrate. I think I was able to do well enough though. • n/a • n/a it was online • The physical environment was very good as the videos were clear and even provided subtitles. Slides were easy to comprehend and assignment instructions were clear. • Class was all online. • none • I love taking classes on zoom! • Since the class was asynchronous online, I had no problem accessing the lectures and I thought this class was no problem online. Sometimes, I have trouble understanding material when it is taught online, but this material was super easy to learn online! • Its online so it's not ideal at all but she did a good job • Taken at home, virtually. • Synchronous classes would be better • home • Even though the environment was online, I still felt as if I was in the classroom. • T'was at me home so meh. • Great online course. 	

8 - Approximately how many hours per week outside of class do you spend on homework, reading, and projects for this course?

Response Option	Weight	Frequency	Percent	Percent Responses	Means								
1	(1)	0	0.00%										
2	(2)	3	7.32%	█									
3	(3)	7	17.07%	█									
4	(4)	9	21.95%	█									
5	(5)	7	17.07%	█									
6	(6)	5	12.20%	█									
7	(7)	5	12.20%	█									
8	(8)	2	4.88%	█									
9 or more	(9)	3	7.32%	█									
					0	25	50	100	Question	College	Department		
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median		
41/43 (95.35%)	5.02	1.97	5.00	614	5.46	2.31	5.00	291	5.79	2.28	6.00		

9 - The instructor appeared to have a strong understanding of the subject matter.

Duygu Pamukcu													
Response Option	Weight	Frequency	Percent	Percent Responses	Means								
Strongly disagree	(1)	0	0.00%										
Disagree	(2)	0	0.00%										
Somewhat disagree	(3)	0	0.00%										
Somewhat agree	(4)	2	5.00%	█									
Agree	(5)	10	25.00%	█									
Strongly agree	(6)	28	70.00%	█									
					0	25	50	100	Question	College	Department		
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median		
40/43 (93.02%)	5.65	0.58	6.00	353	5.59	0.65	6.00	353	5.59	0.65	6.00		

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Instructor: Duygu Pamukcu *

Response Rate: 41/43 (95.35 %)

10 - The instructor seemed concerned about whether students learned the material.

Duygu Pamukcu

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
Strongly disagree	(1)	1	2.50%			5.38	5.28	5.28	Question	College	Department	
Disagree	(2)	0	0.00%									
Somewhat disagree	(3)	1	2.50%									
Somewhat agree	(4)	2	5.00%									
Agree	(5)	13	32.50%	█								
Strongly agree	(6)	23	57.50%	█								
					0	25	50	100				
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
40/43 (93.02%)	5.38	1.00	6.00	354	5.28	1.02	6.00	354	5.28	1.02	6.00	

11 - For me this course was:

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
required	(1)	37	94.87%	█		1.05	1.45	1.45	Question	College	Department	
required but one of several choices	(2)	2	5.13%									
elective	(3)	0	0.00%									
					0	25	50	100				
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
39/43 (90.70%)	1.05	0.22	1.00	289	1.45	0.80	1.00	289	1.45	0.80	1.00	

12 - The grade I expect in this course is:

Response Option	Weight	Frequency	Percent	Percent Responses	Means							
not applicable	(1)	0	0.00%			6.59	6.31	6.31	Question	College	Department	
pass	(2)	0	0.00%									
F	(3)	0	0.00%									
D	(4)	0	0.00%									
C	(5)	1	2.44%									
B	(6)	15	36.59%	█								
A	(7)	25	60.98%	█								
					0	25	50	100				
Response Rate	Mean	STD	Median	College	Mean	STD	Median	Department	Mean	STD	Median	
41/43 (95.35%)	6.59	0.55	7.00	292	6.31	1.03	7.00	292	6.31	1.03	7.00	